

Board Meeting in Public

Monday, 18 May 2026

Title of Paper	Annual Management Quality Review 2025-26	Agenda No.	3.9
Nature of Paper	<input checked="" type="checkbox"/> Official <input type="checkbox"/> Official Sensitive		
Author(s)	Tania Wright – Regulatory Affairs Data Analyst, Helen Murray – Regulatory Affairs Manager, Betty Wickens – Quality System Audit Manager, Heli		
Lead Executive	Helen Gillan – Director of Quality & Governance		
Non-Executive Director Sponsor	N/A		
Presenter(s) at Meeting	Iroro Agba, Assistant Director of Quality & Governance		
Presented for	<input type="checkbox"/> Approval <input type="checkbox"/> Information <input checked="" type="checkbox"/> Assurance <input type="checkbox"/> Update		
Is there a plan to communicate this to the organisation?	<input type="checkbox"/> Yes <input checked="" type="checkbox"/> No <input type="checkbox"/> Yet to be determined		
Executive Summary			
<p>2025/26 was a busy and successful year. There were positive outcomes from a number of regulatory inspections, participation in national business continuity exercises, as well as projects to improve incident management, supplier management, and progress of the internal quality self-inspection audit schedule.</p>			
Previously Considered by			
Clinical Governance Committee			
Recommendation			
<p>The Board is asked to:</p> <ul style="list-style-type: none"> Support the ongoing work to improve management of QMS incidents. Encourage and support teams to log incidents promptly when they do occur, so that the risk can be assessed and any regulatory reporting can be completed in a timely manner. Support preparations for future regulatory inspections, as well as actions to resolve inspection findings, as required. Encourage teams to support and accommodate internal quality self-inspection audits. 			
Risk(s) identified (Link to Board Assurance Framework Risks)			
N/A			
Strategic Objective(s) this paper relates to:			
<input checked="" type="checkbox"/> Collaborate with partners <input type="checkbox"/> Invest in people and culture <input type="checkbox"/> Drive innovation <input checked="" type="checkbox"/> Modernise our operations <input checked="" type="checkbox"/> Grow and diversify our donor base			
Appendices:	None		