NOTE		
A deviation is an authorised temporary change from approved procedures or arrangements		
ENSURE A TRAINING RECORD IS CREATED		
Requested by	**Dept / Section**	**Date Effective**
Michael Stokes	ODT/Hub Operations ODT/All Regional SN Teams	V1:09/01/2024 V2: 30/04/2024 V3: 31/07/2024 V4: 01/11/2024 V5: 21Feb2025 V6: 29MAY2025 V7: 04AUG2025
QPulse Event Reference no.		**Expiry Date**
		04NOV2025
Process		**Documents Involved**
This process will enable cardiac centres to view specific cardiac images uploaded to PACS (Picture Archiving and Communication System) for all donors.		**MPD1382** Donation Pathway Communication Touchpoints – SNs and Hub Operations and RPoC's **SOP6405** Donor Characterisation Manual
Details of Deviation		
Consider why, what, for how long, risk analysis and effect on product.		

The Specialist Nurses will request that specific cardiac images/videos be uploaded to the NHSBT account on the PACS system so that they can be viewed by transplant centres when offered organs.

RISK RATING: LOW

Proposed control measures
Medium and high risk deviations – control measures required List control measures to be put in place during the deviation to mitigate risk e.g. additional monitoring/cleaning.

This is a pilot for all regional SN teams.

The SN in attendance with the donor will call Hub Operations to register as per usual process. If cardiac organs are being offered, Hub Operations will need to enquire if the chest x-ray, ECG's and ECHO's are available on TransplantPath as well as the PACS system. Hub Operations note templates have been updated to reflect this change.

If the donor was initially admitted as a trauma patient and full PID was unknown at the time of admittance, the SN should request for any additional trauma images of relevance to also be transferred to the PACS system and include the trauma demographics in TransplantPath and inform the RPoC.

The SN's will not be responsible for uploading the images onto PACS and therefore they will only be able to tell you that they have requested that this be done. If a centre calls to advise that the images are not available on PACS they will need to contact the SN in attendance with the donor to discuss this.

If the SN advises at registration that any of the cardiac information is missing from both DonorPath and TransplantPath because the SN has been unable to obtain it, this will still need to be escalated to the ODMT

on-call who will advise Hub Operations whether offering can commence or if it should be paused until this information is available.

When offering cardiac organs, Hub Operations will need to inform each centre where the images can be viewed (i.e: TransplantPath and PACS, or just TransplantPath alone).

If a centre do need to view cardiac information in PACS, all the relevant PID required to access the images is available in TransplantPath.

If a centre does not have the link to the PACS system, they can be sent the following link to access it: or https://www.iepservice.co.uk/IEP/External/Login

Any issues accessing this system will need to be reported to their local IT as this is not an NHSBT system.

Document Details:

Document Title	<PACS Process>	
Document Number & Revision Number	<PDV1184/7>	
Type of Change	< Changed to include all regional SN teams>	
Stakeholders who require training	**Trainee new to the process**	**Trainee trained to the previous revision.**
	All regional teams not included in the process when it first went live.	All Hub Operations staff London/Eastern Regional SN teams
Knowledge required prior to training	Knowledge of the use of the PACS system.	Trained to previous version.
Critical aspects of process	All CT images will now be available on the PACS system for visibility for all CT centres including those that may have not been able to be available on TransplantPath.	

Training Plan:

	Trainee new to the process	**Trainee trained to the previous revision.**
Recommended Training Method	• Read only • Email, team, or word brief	• Read only
Assessment	<How assessment of competency is evidenced e.g.: • FRM511	<How assessment of competency is evidenced e.g.: • FRM511
Cascade Plan	To be trained out to all regions by the QL leads.	Hub Operations – training will be delivered by the Training Lead. London/Eastern teams – to be trained by the QL leads.

Training Score – Training Plan Risk Matrix (Collapsible – Click ▶ icon to open/close)