

NOTE		
A deviation is an authorised temporary change from approved procedures or arrangements		
ENSURE A TRAINING RECORD IS CREATED		
Requested by	Dept / Section	Date Effective
Michael Stokes	ODT/Hub Operations ODT/London Regional SN Team ODT/Eastern Regional SN Team	V1:09/01/2024 V2: 30/04/2024 V3: 31/07/2024 V4: 01/11/2024 V5: 21Feb2025
QPulse Event Reference no.		Expiry Date
		21May2025
Process	Documents Involved	
This process will enable cardiac centres to view specific cardiac images uploaded to PACS (Picture Archiving and Communication System) for donors in the London and Eastern regions.	<u>MPD1382</u> Donation Pathway Communication Touchpoints – SNs and Hub Operations and RPoC's	
Details of Deviation		
Consider why, what, for how long, risk analysis and effect on product.		
<p>The Specialist Nurses will upload specific cardiac images/videos to the PACS system so that they can be viewed by transplant centres when offered organs.</p> <p>This will mean that certain information will not be sent to Hub Operations and forwarded on from them to transplant centres when making offers for cardiac organs.</p> <p>RISK RATING: LOW</p>		
Proposed control measures		
<p><i>Medium and high risk deviations – control measures required</i></p> <p>List control measures to be put in place during the deviation to mitigate risk e.g. additional monitoring/cleaning.</p>		
<p>This pilot will run for a year and will be used for donors within the London and Eastern regions.</p> <p>The SN in attendance with the donor will call Hub Operations to register as per usual process. If cardiac organs are being offered, the Cardiac Minimum Data Set note template will continue to be used by Hub Operations staff to gain all relevant information. The SN will also provide Hub Operations with either the donors hospital or NHS number if their information has been uploaded to PACS.</p> <p>All relevant note templates required by Hub Operations will be updated to include what information needs to be given to centres when offers are made.</p> <p>If the information has been uploaded to PACS, the SN will confirm this with Hub Operations during the registration call. This will include ECHO's and chest x-rays. ECG's will continue to be sent to Hub Operations and will need to be saved to the relevant donor file in the F Drive.</p> <p>When offering cardiac organs, Hub Operations will need to inform each centre what information they can send to the centre for the offer, and what information will be available on the PACS system.</p>		

If a centre do need to view cardiac information in PACS, Hub Operations will need to provide them with the donor's name, date of birth and either their hospital number or their NHS number so that they can locate the correct record in the system along with the usual PID handed over when giving offers to centres.

If a centre does not have the link to the PACS system, they can be sent the following link to access it: <https://nww.iepservice.nhs.uk/> or <https://www.iepservice.co.uk/IEP/External/Login>

Any issues accessing this system will need to be reported to their local IT as this is not an NHSBT system.