

# SCORE PROGRAMME

CHRISTMAS UPDATE 2024



## UNWRAPPING SUCCESS: A STELLAR YEAR FOR SCORE

BY KAREN QUINN

As 2024 draws to a close it gives us the opportunity to review how far we've come. The SCORE Programme has gained pace during this year, with definition decided for both the Planned Arrival Window and the Offering Model. Certainty on these two functions now allows us to develop our plans in the other work streams and add detail to the implementation plans in 2025.

I want to take the opportunity to thank all our stakeholders across the donation, retrieval and transplantation communities for your support and active engagement in 2024. The success of this Programme and essential changes resultant from it is dependent on these ongoing collaborative relationships.

## SCORE • CHRISTMAS UPDATE

---



### NORS WORKFORCE

BY CECELIA MCINTYRE

On September 9th, Karen Quinn and Derek Manas shared an overview of SCORE with the 16 NORS Trusts and Health Boards, inviting them to establish a Local NORS Collaborative Forum (LNCF).

The LNCF is the primary recommendation to support sustainable workforce development. It aims to empower leads, drive change, and focus on key priorities, with clear responsibilities and governance. Membership includes key personnel and those who represent NORS at NHSBT clinical review meetings, meeting at least twice a year.

The forum will help plan workforce transitions, implement the Planned Arrival Window (PAW), and prepare for future service advancements, such as perfusion technologies and Assessment and Recovery Centres (ARCs).

A toolkit has been developed to support the forum in highlighting the importance of NORS services and roles. Future communications from Marius Berman and Cecelia McIntyre will be directed to the LNCF members.



### SUPPORT SERVICES

BY MARK ROBERTS AND CLARE DENISON

The Support Services Workstream is responsible for reviewing laboratory and transport services against the proposed changes.

Workshops have been conducted to gather data, including simulation exercises for allocating NORS teams within the Planned Arrival Window. The resulting data was modeled to assess the impacts on transportation, team and organ movements, aircraft availability, airport operating hours, NORS team availability, and recipient centers.

Additionally, efforts focused on understanding the new offering model's effects on laboratories, particularly H&I. Data has been collected and is under analysis to evaluate potential changes in laboratory pathway timings for virtual and wet cross-matching as a result of adjustments to the offering model.





## DONATION WORKSTREAM BY LIZ MIDDLEHURST

The Donation Workstream has had an exceptionally busy and productive year:

Under the leadership of Steph Russell, the team developed and piloted a DCD suitability assessment tool aimed at reducing the number of non-proceeding donors caused by prolonged time to asystole (PTA). This initiative has been closely aligned with the Scotland team, who were already piloting a similar tool. The two versions will be combined into a single, standardised tool, set for nationwide roll out in March/April 2025.

Led by Ness Pritchard, the team also developed the Advanced Multi-Organ Screening (AMOS) Tool, which has now been successfully implemented nationally. This project was carried out in collaboration with transplant recipient colleagues to streamline the screening process and minimise the number of formal offers declined due to medical history

Meanwhile, the Donor Management and Optimisation (DMO) group, headed by Cathy Miller, has issued several recommendations aimed at improving DMO practices to enhance organ utilisation. Over the next 12 months, a DMO roadshow will visit each region to share these recommendations and insights.

The Donation Workstream remains a key stakeholder in ensuring the smooth implementation of the proposed PAW, working closely with ODSTs and donating hospital teams to support this transition.

## PERFUSION TECHNOLOGY BY BEN COLE AND DEBBIE MACKLAM

We await the outcome of the 2024 DHSC spending review submission for substantive funding for ANRP and DCD Hearts. As soon as we understand the outcome further information will be shared with centres. Whilst we wait on the financial decision we wanted to express our thanks to all centres in their ongoing support in providing the ANRP and DCD Heart service across the UK.



## OFFERING, NORS SERVICE MODEL AND ENGAGEMENT ACTIVITIES

BY SARAH BEALE, JULIE WHITNEY AND PHIL WALTON

The NORS service model, incorporating donor registration by 8am and the Planned Arrival Window set between 8pm-3am are approved by SCORE Programme board. This facilitates achieving one of the objectives of SCORE, allowing for organ offers, and more importantly decisions to accept/decline to be made during day time hours.

There are fundamental changes planned for how organ offering and allocation is performed with the majority of this activity taking place between 8am - 4pm. The detail of these changes are being communicated at face-to-face meetings between now and the end of March 2025. The SCORE engagement team has already begun their roadshows to all Organ Donation teams and abdominal transplant teams with the intention to meet with renal collaboratives as well as a 90 min session at the BTS in Brighton in March. Cardiothoracic teams have each been visited earlier this year.

Adjacent are the confirmed dates for visits. We are working to confirm all other dates ASAP, so if your team is not represented, please contact [lesley.morris@nhsbt.nhs.uk](mailto:lesley.morris@nhsbt.nhs.uk)

A FAQ document has been developed alongside the engagement activities and can be found here:

<https://www.odt.nhs.uk/retrieval/sustainability-and-certainty-in-organ-retrieval-score/>

Team	Date	Team	Date
South West ODST	5/11/24	Addenbrookes abdominal	22/1/25
Northern ODST	19/11/24	London ODST	23/1/25
Newcastle abdominal	19/11/24	Scotland ODST	28/1/25
South Wales ODST	to reschedule	Oxford abdominal	3/2/25
Cardiff abdominal	9/1/25	South Central ODST	4/2/25
Midlands ODST	14/1/25	Birmingham abdominal	7/2/25
Royal Free abdominal	17/1/25	NI ODST	11/2/25
South East ODST	21/1/25	BTS	12-14/3/25
Eastern ODST	22/1/25	Yorkshire ODST	25/3/25