



ISOU Trust Engagement Subgroup – Terms of Reference

Background

There are a wide number of co-dependencies within the OUG report recommendations and cross cutting themes. This makes implementation complex, particularly when considering the wider context of other activity already underway.

To aid implementation, fixed term ISOU subgroups are being established to provide a strategic steer on some of the more complex areas of work. Subgroups will focus on specific areas of implementation activity, bringing together knowledge and expertise from the organ donation and transplantation communities to commence new work, support work undertaken by others and/or provide assurance and reassurance on the operational delivery of the OUG recommendations.

Remit and Outputs

Improving Trust engagement is a critical aspect of ISOU's work. This is particularly relevant at Trust Board level, where the OUG report identified that a lack of engagement with transplant activity (and data) can act as a barrier to the effective allocation of resources for transplant services. The report concluded that greater visibility of transplant activity and the impact of it at Board level would ensure Trusts are better able to strategically allocate resources to overcome existing barriers to organ utilisation and address inequities in access to transplantation.

In response, the OUG report included the following recommendation specifically aimed at all Trusts with a transplant programme:

Recommendation 10 – All NHS Trusts with a transplant programme must have a transplant utilisation strategy to maximise organ utilisation.

A successful transplant utilisation strategy requires buy-in from Trust Boards and their transplant teams. The necessary first steps to securing this buy-in are ensuring Trusts fully understand the importance of improving organ utilisation, as well as the tools at their disposal to achieve this and how these tools can be used most effectively.

The Trust Engagement (TE) subgroup will bring together relevant expertise from within the transplant community to develop this understanding within Trusts, ensuring all Trusts with a transplant programme are equipped to develop and deliver their own data-driven transplant utilisation strategies.

The TE subgroup will confirm the specific outputs to be delivered. Some examples of potential outputs that will be discussed by the group are included in the table below. These will be considered by members alongside any other outputs that the group deems necessary/required. The subgroup will report its progress into ISOU¹.

Output	Potential approach/method²	Timescales
Develop database of all UK Trusts with a transplant programme and contact details of relevant Trust officers	Internet search; existing clinical contacts e.g., CLUs	Immediate/near-term
Targeted engagement materials for Trusts (aimed at Board level, Transplant teams and all those responsible for delivering the OUG changes) to develop their understanding and awareness of organ utilisation, why improvements are required, data and other tools at Trusts' disposal, and an introduction to the work of ISOU (inc. progress and breadth of organisations involved).	Direct correspondence to named individuals; video/case study testimonies from those already engaged (inc. TE subgroup)	Immediate/near-term
Good practice materials for Trusts focussing on how to use transplant activity data to inform decision making ³	Digital approaches (video case studies/webinar); user-friendly 'how to' guide	Near/medium term, after output above is complete
Delivery plan setting out timescales for all Trusts with a transplant programme to develop an organ utilisation strategy (recommendation 10)	Delivery plan	Medium term, following completion of outputs above

The ISOU Secretariat will work with the TE subgroup Co-Chairs to produce a delivery plan for the outputs above. The plan will inform the content of TE subgroup meetings.

Initially, it is anticipated that the subgroup will meet up to three times a year, with associated planning/preparation. The ISOU Secretariat will provide secretariat support for the group.

Membership

The TE subgroup will be co-chaired by the CEO of a Trust with a transplant programme and a UK leader in organ utilisation. This will demonstrate commitment to delivering the OUG recommendations that are specific to Trusts with a transplant programme – particularly to those Trusts that are currently less engaged in organ utilisation and the use of transplant activity data.

¹ And subsequently Ministers, via the ISOU reporting processes

² Examples provided for illustrative purposes only – to be discussed/agreed by the subgroup

³ Developing 'good' rather than 'best' practice materials will ensure Trusts can adapt the learning delivered by the subgroup to their own specific circumstances

The ISOU Co-Chairs will work with the TE subgroup Co-Chairs to identify and invite individuals with the relevant expertise to contribute to the group.

Membership will include Trust representatives (from different types of transplant unit – by size, organ type, location etc.) who will be responsible for delivering the changes, with the aim of providing a mix of perspectives from different positions within a Trust (for example, Board level individuals (Chief Operating Officer, Medical Director) and Transplant Leads).

Membership will also include representatives with relevant organ utilisation expertise (i.e. Lead CLUs) as well as expertise in communications and data/statistics (i.e. from NHSBT) and UK commissioners.