

The Update for September 2024

Book now to attend the Advanced Transfusion Masterclass for December this year and March 2025

The theme for the one-day Masterclass is 'Antenatal adventures, pregnancy puzzles, and transfusion triumphs', delivered over Zoom by senior scientists in RCI.

It offers a CPD opportunity for experienced Biomedical Scientists (band 6 and above) to get insight into the specialist techniques performed, and complex cases encountered in RCI laboratories.

Dates are:

- 11 December 2024
- 12 March 2025

Vouchers for NHS England funded places are available for NHS employees.

Masterclass information and how to register

Alison Hines, Manager, Scientific and Clinical Training and Education Team

Non Medical Authorisation of Blood Components (NMA) course dates for 2025 to 2026

The aim of the NMA course is to provide the theoretical foundation supporting the competency process required prior to the authorisation of blood component transfusion.

Please note, completing the course is not evidence of a practitioner's competence; competence cannot be confirmed by NHS Blood and Transplant or the Royal College of Nursing.

2025

- Tuesday 13 May to Friday 16 May
- Monday 14 July to Thursday 17 July
- Tuesday 7 October to Friday 10 October (Paediatric and Neonatal NMA course)
- Monday 10 November to Thursday 13 November

2026

- Monday 12 January to Thursday 15 January
- Tuesday 24 February to Friday 2 February (Paediatric and Neonatal NMA course)

We allocate places on a first come, first served basis and availability is limited.

Find out more about the NMA and to register

Bethany Corbett - Business Administrator, Performance and Business Support Team

TAS Satisfaction Survey for 2024 and action plan for 2024 to 2025

We asked over 600 clinicians who had referred patients to TAS during 2023 to 2024 for feedback on our services. We received feedback from 16% of those surveyed, an improvement over the response rate of 14% last year.

While the comments were overwhelmingly positive, we recognise 3 main areas for improvement (referrals, capacity and scheduling) and have developed an action plan to ensure we continually improve our service based on user feedback.

Details of the action plan are in the <u>User Satisfaction Survey</u> on page 5.

Olivia Pirret - Business Support Coordinator, Therapeutic Apheresis Services

The Update is produced by Hospital Customer Service on behalf of NHS Blood and Transplant

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