

Board Meeting in Public

Tuesday, 30 January 2024

Title of Report	Care Quality Commission (CQC) Action Plan Report)	Agenda No.	3.3
Nature of Report (tick one)	<input checked="" type="checkbox"/> Official	<input type="checkbox"/> Official Sensitive	
Author(s)	Iroro Agba – Assistant Director of Quality		
Lead Executive	Helen Gillan – Director of Quality		
Non-Executive Director Sponsor (if applicable)	N/A		
Presented for (tick all that applies)	<input type="checkbox"/> Approval	<input type="checkbox"/> Information	
	<input checked="" type="checkbox"/> Assurance	<input checked="" type="checkbox"/> Update	
Purpose of the report and key issues			
<p>The purpose of this paper is to provide an update and assurance to the Board on NHSBT's progress against its CQC action plan, following the Well-Led and regulated activity inspections in June & August 2022.</p> <p>Of the 33 actions raised to address the 6 MUST (Well-Led) findings, 32 have been closed in total. (1 <u>more since the last update to the Board</u>).</p> <p>Since the last update to the Board in November 2023, the organisation has successfully completed and closed the action pertaining to: 'Board to complete expert-led training on anti-racism'. (Action M5e on tracker attached).</p> <p>The newly implemented Board-level committee structure will be reviewed for its effectiveness by the 29th February 2024, which will bring to completion NHSBT's response to the above mentioned inspections.</p> <p>This report does not contain the Blood Donation (BD) and Therapeutic Apheresis Service (TAS) action trackers as all actions were successfully closed and noted by the Board on the 25th July 2023 and 28th November 2023 respectively.</p>			
Previously Considered by			
The Executive Team on Tuesday 23 rd January 2024. This action plan is considered by the Executive Team on a monthly basis.			
Recommendation	The Board is asked to: 1) Note the closure of the action M5e.		
Risk(s) identified (Link to Board Assurance Framework Risks)			
BAF 09: Regulatory risk			

Blood and Transplant

Strategic Objective(s) this paper relates to: [Click on all that applies]		
<input type="checkbox"/> Collaborate with partners	<input checked="" type="checkbox"/> Invest in people and culture	<input type="checkbox"/> Drive innovation
<input type="checkbox"/> Modernise our operations	<input type="checkbox"/> Grow and diversify our donor base	
Appendices:	CQC Report Action Plans 1. Well Led Action Plan	