

Quality Commitment Statement to Referring Laboratories

In order to assist you to meet the requirements of your accreditation contract with the United Kingdom Accreditation Service (UKAS), we proactively declare the status of our quality to laboratories that send work to us and we seek to assure you of our continuing commitment to quality and to the needs of the user.

Network Details: H&I is a UKAS accredited Medical Laboratory No.9239

H&I Laboratory, NHS Blood and Transplant, Charcot Road. Colindale, London, NW9 5BG
H&I Laboratory, NHS Blood and Transplant, 75 Cranmer Terrace, Tooting, London, SW17 0RB
H&I Laboratory, NHS Blood and Transplant, Vincent Drive, Edgbaston, Birmingham, B15 2SG
H&I Laboratory, NHS Blood and Transplant, 500, North Bristol Park, Bristol, BS34 7QH
H&I Laboratory, NHS Blood and Transplant, Barnsley Blood Centre (Unit D), Capital Way, Dodworth, Barnsley, S75 3FG
H&I Laboratory, NHS Blood and Transplant, Holland Drive, Barrack Road, Newcastle-upon-Tyne, NE2 4NQ
Molecular Diagnostics Laboratory, NHS Blood and Transplant, 500, North Bristol Park, Bristol, BS34 7QH

Laboratory Status and our commitment to Service Users

Laboratory Status

1. Our laboratories maintain UKAS accreditation in all areas with accreditation assessment under ISO15189:2012. The scope of our accreditation is listed at www.UKAS.com
2. None of our laboratories has any issues of poor or persistent EQA performances within the last 12 months and have not been referred to any external Quality Advisory Panel.

Statement of Commitment

For our network to comply with the requirements of the standards above, we recognise that external laboratories referring work are required to periodically review their arrangements with us and seek assurances that we continue to comply with their expectations of all the services that we provide. This applies to all work referred and spans all tests and clinical/interpretive services. Provided that the samples sent, and the accompanying requests have complete supporting information, we will ensure that we are committed to the following:

1. We will inform you as quickly as possible of any tests that we undertake for you where we believe that the results provided, are for any reason, unreliable.
2. We will inform you as soon as possible of any circumstances that adversely affect our turnaround times or the quality of services that we provide to you.
3. We are registered with an appropriate EQA scheme for the services we provide to you and that we will inform you of any adverse EQA that results in persistent poor performance and/or where we have been referred to the advisory panel.
4. We will inform you of any changes to sample requirements for the tests that we perform for you.
5. We will inform you of any changes that could lead to results or their interpretation being significantly different for the tests we perform for you.

Please note, further information on the tests performed at each laboratory including the test turnaround times and sample requirements are all listed in our user guides which are available at:

H&I laboratories:

H&I Services - <https://hospital.blood.co.uk/diagnostic-services/histocompatibility-and-immunogenetics/>

Molecular Diagnostics laboratory:

Fetal *RHD* screening test - <https://ibgrl.blood.co.uk/services/molecular-diagnostics/fetal-rhd-screen/>

Fetal genotyping diagnostic - <https://ibgrl.blood.co.uk/services/molecular-diagnostics/fetal-genotyping-diagnostic/>

We hope that this declaration will assist you in your requirements for compliance with ISO15189. If should you require any additional information, please contact us at the following email address: HNatnl@nhsbt.nhs.uk

Dr Katy Latham

Head of NHSBT H&I Services