

NHS BLOOD AND TRANSPLANT

CARDIOTHORACIC ADVISORY GROUP

CHANGES TO OFFERING TIMES

BACKGROUND

1. In 2015 there were over 50 patients registered on the urgent heart list at any one time. For the Duty Office to make offers to each of these patients, allowing the prescribed 45 minutes for centres to respond, takes a large amount of time.
2. The Duty Office has therefore worked collaboratively with the CTAG Centre Directors to develop a proposed new process for offering based on four offers.

PROPOSEDOFFERING SEQUENCE

3. **Offer 1** – firm offer to all zonal (say centre A) urgent patients (patient UA1, UA2, UA3 etc) and provisional offer to all centre A non-urgent patients – 45 mins to respond.
 If accepted for any zonal urgent patients, offering stops.
 If not accepted for any zonal urgent patients or no response within 45 mins, (irrespective of whether provisionally accepted for any centre A non-urgents), proceed to Offer 2.
4. **Offer 2** – firm offer to next urgent patient on the UHAS in centre B (say UB1), provisional offer to all other centre B urgent (UB2, UB3, UB4) **and** all centre B non-urgent patients.
 If accepted for UB1, offering stops.
 If not accepted for UB1, is UB2 next on the national UHAS?
 If UB2 is not the next patient on the national UHAS or no response within 45 min, (irrespective of whether provisionally accepted for UB2, UB3 etc. or any centre B non-urgents), proceed to Offer 3.
 If UB2 is next on the national UHAS, firm off to UB2. If accepted for UB2, offering stops.
 If not accepted for UB2, is UB3 next on the national UHAS? Etc.
5. **Offer 3** – firm offer to next urgent patient on the UHAS in centre C (say UC1), provisional offer to all other centre C urgent (UC2, UC3, UC4) **and** all centre C non-urgent patients.
 If accepted for UC1, offering stops.
 If not accepted for UC1, is UC2 next on the national UHAS?
 If UC2 is not the next patient on the national UHAS or no response within 45 min, (irrespective of whether provisionally accepted for UC2, UC3 etc. or any centre C non-urgents), proceed to Offer 4.
 If UC2 is next on the national UHAS, firm off to UC2. If accepted for UC2, offering stops.
 If not accepted for UC2, is UC3 next on the national UHAS? Etc.

6. **Offer 4** - firm offer to next urgent patient on the UHAS in centre D (say UD1), provisional offer to all other centres urgents and non-urgents
7. Each offer lasts a maximum of 45 min. Therefore, a decision will be reached within a maximum of 3 hours.
8. A similar process is proposed for lung offering on a centre basis.

ACTIONS

9. Members are asked to review the associated proposed new offering sequence.
10. Jenny Mehew will write to centre directors to inform them when any change will be implemented.

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