

CT Centre Director Telecon: 30.03.15

Item 1: Proposed changes to offering sequence (from Duty Office)

Email from Mick Stokes of the Duty Office:

Hi

I have attached some initial feed back from the NTLC's and a counter proposal.

Feed Back 1

If the heart is being offered for an urgent recipient a lot of centres require the HLA before they can confirm they will accept a heart. Some centres need more information like updated gases or retests which again take time. Also after a very busy night the consultant may be in theatre transplanting and the recipient coordinator may have to wait for them to wait for a decision.

Are they saying that after 45 minutes the first offer should be withdrawn from A and passed to centre B.? If so, this was initially proposed a long time ago and did not work.

This is just a few problems which we encounter when offering hearts.

Feed Back 2

My thoughts on first glance are that this is devilishly complicated. The proposal talks about the SNODs making the offers but if things move forward as they should it will be us making these offers. It requires a phone call every 15 minutes between +00:45 and +2:15 (i.e. for 1.5 hours) and keeping track of these phone calls; my feeling is unless we are doing individual case management this is going to be impossible to keep track of between 4 people. We currently have a situation where one of the heart centres will not take provisional offers so if they were high on the list that would hold the whole thing up.

Would this apply to the urgent hearts? With the urgent heart board the state it has been in the past few weeks we go to every centre when offering to the urgent heart and ask them if they would consider for routines at the same time. Then we just go to any ones that don't have an urgent heart listed to check for routines. If we do offer the urgent hearts this way it's going to be doubly complicated.

A counter proposal that would make a lot more sense from a duty office perspective is as follows:

1. Initial firm offer to centre A, provisional offer to centre B (00:00)
2. After 45 minutes have elapsed, automatic firm offer to centre B and provisional offer to centre C (00:45)
3. After 15 minutes full offer to centre C (01:00)
4. After 45 minutes send out a fast track to remaining centres (01:45)
5. After 45 minutes fast track period ends (02:30)

I hope this is helpful.

Regards

Mick