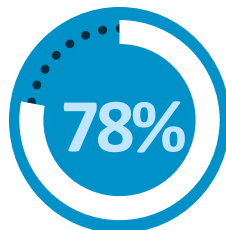




Blood and Transplant



78% of referring clinicians rated the overall service as 9 or 10 out of 10

11,000 procedures completed by TAS in 2022/23

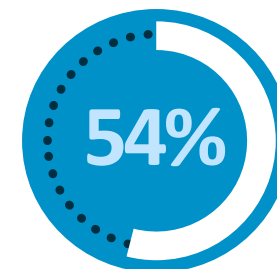


85% of respondents scored the quality of TAS nursing service delivery a 9 or higher out of 10



Therapeutic Apheresis Services

User Satisfaction Survey 2023



54% of responses gave the ease of the referral process 9 or higher out of 10



TAS Medical Service delivery received an average score of 9.5 out of 10



2410 TAS patients and donors in 2022/23



Overall satisfaction maintained at 78% between 2022 and 2023

81% of TAS referring clinicians rated their likelihood of recommending TAS to a colleague as 9 or 10 out of 10



The average score for the speed of treatment provision following a referral was 9.1 out of 10

