

Remote SNOD IT access: A giant leap in safe donor potential screening and characterising.



Blood and Transplant

Lynsey Elliss -

Specialist Nurse in Organ Donation. Royal Devon University NHS Foundation Trust.

Remote IT Access – Enhancing our ability to provide safe care.

By gaining individual remote access to the Trust IT system (MyCare) for all regional SNODs in order to support the safe facilitation of the Donor Characterisation process, a positive unintended consequence has been how this access has allowed SNODs to access key patient data to allow effective potential donor screening remotely.

Why did we need remote IT access?

Generic log in access was not available; Clinical Governance within the Trust were not supportive of this model of access due to data breach concerns. SNODs were therefore reliant on using the Bed Side Nurses computer to entirely characterise, this was not always convenient, and caused issues with GDPR compliance, as well as causing concerns with safe characterisation. All medical records are electronic within the Trust and having extremely limited access caused concern during the process.

The embedded SNOD liaised with Governance to find a way that they would allow SNODs access, having ruled out generic log ins, individual remote access was suggested.

The Governance Team requested the name of each SNOD, their NMC number and the Trust that they hold their honorary contract with, once the embedded SNOD provided this for each SNOD within the team, a log in and password to MyCare Remote was provided for each SNOD. Allowing them access from their Ipad for both the Royal Devon and Exeter and North Devon Distr

powered by **Epic**



User ID

Password

LOG IN

Unexpected Results

Once SNODs had remote access it made characterisation safer and easier, as well as reducing inconvenience to the bedside Nurse, improving relationships.

However it also allowed SNODs to log in remotely at the point of referral allowing them to review the patients notes to make accurate mobilisation decisions, with a full clinical picture, allowing the SNOD to screen remotely.

Within the trust patients are often sent to the local Level 1 for neurosurgical intervention, having remote access to the Trusts system, allows us to review the patients records when they are a patient in another trust, as the Royal Devon University NHS Foundation Trust no longer has any paper notes to request. This also applies to out of Region enquiries from SNODs in other areas, for patients that have moved or are on holiday, allowing us swift and secure access to clinical information.

It also allows us to PDA remotely when donor activity is high and embedded time is limited.

Recommendations

Having remote access has improved safety in screening and characterisation, and also allows SNODs to make informed decisions for mobilisation. Therefore we would recommend other Trusts to enquire if remote access is possible for their SNODs.

