

The Update for December 2022

New Assistant Director of RCI starting January 2023

We are pleased to announce that Wisdom Musabaike has been appointed, taking over from Mark Williams, who is retiring at the end of the year. Mark has kindly offered to return to NHSBT for two months to support the transition and handover of his responsibilities.

Wisdom is currently the Pathology Lead Quality and Risk Manager at Great Ormond Street Hospital and has over 20 year's leadership experience in pathology and transfusion, including Chief Biomedical Scientist in Haematology/Transfusion at the Royal London Hospital Trust.

I would like to thank Mark for his contributions to safe transfusion to patients over the last 40 years and for being a mentor and role model to many scientists in NHBST and beyond.

Laura Hontoria del Hoyo - Director of Pathology

Blood Transfusion Training eLearning Programme replacing the learnbloodtransfusion (LBT) modules

We are delighted to advise you that all the modules are now available via <u>elearning</u> for healthcare (elfh) and the <u>Electronic Staff Record (ESR)</u>.

Check your eligibility for free access

Private organisations providing NHS care may be eligible for access via <u>OpenAthens</u> <u>details</u>

Anne Davidson - Education Lead, Patient Blood Management Team

Please avoid blanket requesting of K- for stock orders of all ABO groups and help us to ensure the stability of the supply chain

Requesting K- for all red cell stock orders results in uneven distribution of K+ units to other hospitals, and can also lead to increased NHSBT wastage, as older units are left on the shelf.

.../cont'd

As only 9% of Caucasians are positive for the K antigen (K+) the majority of donor red cells are negative for the K antigen (K-). And while it is important that certain patients are offered only K- red cells (to avoid sensitisation, reactions, and to reduce the risk for the development of haemolytic disease of the foetus and newborn), K+ red cells **can** be safely transfused in various other settings.

For guidance on the safe transfusion of K+ and K- red cells please refer to section 4 of the National Blood Transfusion Committee's <u>appropriate use of group O D</u> <u>negative red cells</u>, this guidance applies to all ABO groups.

Jo Skingley - Regional Hospital Customer Service Manager

Annual SHOT symposium 2023, 4 July, Etihad Stadium, Manchester

We're pleased to announce the date of next year's symposium. Save the date and join us to hear the key highlights from our annual report, meet haemovigilance experts, network and share learning about transfusion safety.

Look out for updates and registration details on our website, Twitter and our app.

Caryn Hughes - Operations Manager, SHOT

Customer satisfaction survey result Autumn 2022 Our services show high standards and long-term improving trends

Our satisfaction survey tells us that we are doing well in providing hospital transfusion teams with the blood components, diagnostics services and support they need.

Please be reassured we are taking notice of your views to enhance services further, for example we are continuing a review of routine deliveries and are working with our couriers to deliver great service.

Read the results

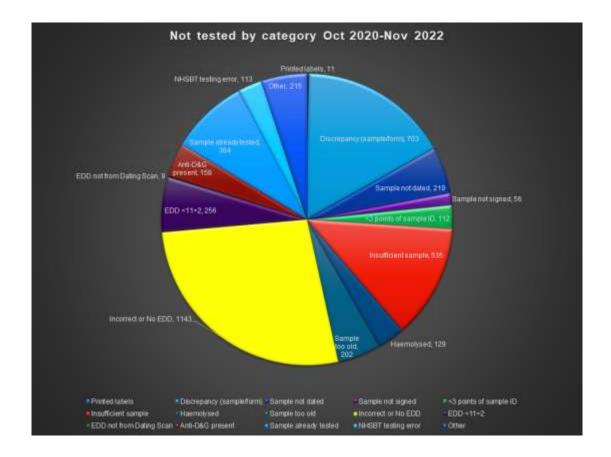
Chris Philips - Head of Hospital Customer Services

Molecular Diagnostics - A breakdown of why we reject samples

In a bid to ensure that samples are accepted by Molecular Diagnostics, we have produced a graph (if you require an accessible version please email <u>erika.rutherford@nhsbt.nhs.uk</u>) to use with your teams.

We reject about >2000 samples per year. The highest rejected sample numbers are in the following categories:

- Discrepancies between sample and request form
- Insufficient sample
- Sample already tested
- Incorrect or no Expected Delivery Date (EDD)



Erika Rutherford - Business Development Manager, International Blood Group Reference Laboratory

The Update is produced by Hospital Customer Service on behalf of NHS Blood and Transplant NHSBT.customerservice@nhsbt.nhs.uk 0208 201 3107