

The Update for September 2022

Please do not use adhesive labels on our Phase Change Materials To avoid compromising cleanliness

Last February we asked hospital staff <u>not to write or use sticky labels on</u> Phase Change Materials. Unfortunately this practice is continuing in some hospitals, where adhesive labels are being used during the pre-conditioning. While this is understandable, it creates a quality issue as it compromises cleanliness. Additionally, removing the label residue is difficult and time consuming.

Control of the pre-conditioning time is important but should be achieved without causing any change to the PCMs.

Please review your local practice and amend if required.

Robin Coupe - Customer Service Manager

Online Blood Ordering System (OBOS): version 8.5.5 release on 25 September 2022

Details of updates and fixes on the live and training systems

These are:

- You can now place orders for every 3 weeks or every 4 weeks (in addition to every week, and every alternative week)
- The pop-up notification for emergency orders now clarifies the process for placing an order
- The screen no longer freezes when orders are sent
- The error message no longer displays when you confirm a delivery

If you have any questions, please contact your Customer Service Manager or email OBOS@nhsbt@nhs.uk

Craig Wilkes - Lead Specialist Process Improvement, Hospital Customer Service

EDTA tube size for fetal RHD screening from 1 November 2022

We'd like to remind hospital colleagues that the automated process we introduced in March 2022 requires hospitals to send us a single tube, minimum of 6mL, for testing samples. From 1 November, we will not accept 4mL or smaller (even if several tubes are provided) simply because these need to be processed manually.

We're pleased to advise also, as a result of the automation, our testing time is now, faster, with fewer errors.

Erika Rutherford - Business Development Manager, International Blood Group Reference Laboratory

Please ensure staff are aware the order time for washed platelets will be 8.5 hours

We have identified that platelets in InterSol additive solution require more time to process than the solution (SSP) we used <u>previously</u>.

Consequently, we need to extend the preparation time from 6 hours to 8.5 hours (the Component Portfolio will be updated).

If you have any questions, please email Rebecca.braund@nhsbt.nhs.uk

Rebecca Braund - Lead Specialist, Manufacturing Development, Technical and Scientific Development

The Update is produced by Hospital Customer Service on behalf of NHS Blood and Transplant

NHSBT.customerservice@nhsbt.nhs.uk 0208 201 3107