



Blood and Transplant

The Update for August 2022

NHSBT drivers and FedEx couriers - receiving the same great service What you should expect

FedEx provide us with flexibility to supplement our delivery fleet. This helps us ensure your deliveries are made on time whilst keeping our costs down for the NHS.

We expect you to receive the same service from FedEx as you do from our drivers. Couriers making your routine deliveries use the same timings and routes to the same department in your hospital. For routines, we book the couriers both ways, so they collect your samples, any empty transport containers (please point these out) and return to us. With your ad-hoc deliveries, couriers are only booked one-way, to you: they don't return to us.

Please bear in mind that unlike our drivers, couriers have limited access to convenient parking and drop-off points, so it is helpful if you let your security staff know before a delivery is due and ask them to allow access.

FedEx are contracted to collect from us and deliver to you, on time, for at least 99% of deliveries. We work closely with them to ensure their drivers follow training material created by us and undergo yearly refresher training.

If you have any comments about the service you receive from FedEx, it is important you speak to your Customer Service Manager.

Paul Taylor - Assistant Director for Logistics

NBTC Plasma Shortage Plan and EBMA Checklist New plan for plasma and updated checklist

The National Blood Transfusion Committee (NBTC) has published a plasma shortage plan. The publication completes a [suite of shortage plans](#) covering red cells, platelets (both updated last month) and now plasma.

The Emergency Blood Management Arrangements (EBMA) [checklist](#) has been updated to reflect key actions in the plasma shortage plan.

Each of the plans now have clear actions to be taken in a pre-amber state, which is the [current situation](#).

Please take the opportunity to review the new shortage plans and update your emergency blood management arrangements.

Dr Fatts Chowdhury - Chair of the NBTC Emergency Planning Working Group

**Virtual Advanced Transfusion Masterclass 11 October 2022
Haemoglobinopathies and Transfusion Support**

The masterclass comprises interactive case studies and is delivered by both RCI, and Scientific and Clinical Training, via Zoom, 12.45pm to 4pm.

It is a great CPD opportunity and cost for NHS staff is £10 .

[More information \(PDF 228KB\)](#)

[How to book](#)

Melanie Harper - Education Delivery Manager, OWD Scientific and Clinical Training

**Sp-ICE downtime on 30 August between 3pm and 3.45pm
For a software upgrade to version 7.1.8**

During this period please contact RCI, IBGRL, H&I or CMT, as appropriate, for urgent results.

The interruption to service will last up to 30 minutes.

Helen Cerullo - Secondary IT Systems Manager, Clinical Services Product Centre

The Update is produced by Hospital Customer Service on behalf of NHS Blood and Transplant

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