
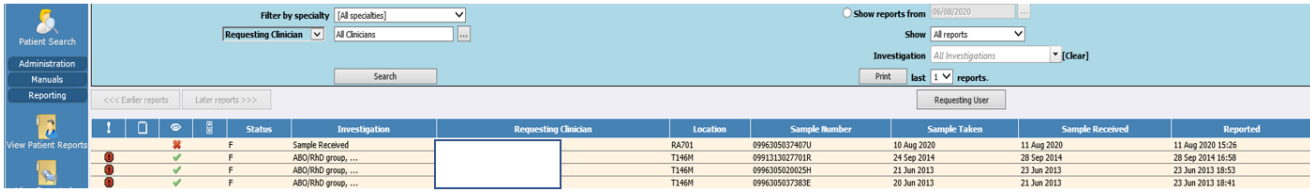


Changes incorporated to INF828 v10.1

Page reference	Change	Reason																																								
2	The Specialist Services Electronic Reporting System delivered via CliniSys ICE (Sp-ICE) is managed by NHSBT to provide its customers with timely and appropriate access to patient diagnostic reports.	Sunquest is now CliniSys																																								
6		Landing page was previously showing as Sunquest.																																								
9	<p>When a sample has been received by NHSBT and booked in by the laboratory a Sample Received notification will appear (see top row below). Once testing has been completed and the report produced, the sample notification will be overwritten by the report, and the date Reported will change.</p>  <table border="1" data-bbox="521 1246 1738 1318"> <thead> <tr> <th>Status</th> <th>Investigation</th> <th>Requesting Clinician</th> <th>Location</th> <th>Sample Number</th> <th>Sample Taken</th> <th>Sample Received</th> <th>Reported</th> </tr> </thead> <tbody> <tr> <td>F</td> <td>Sample Received</td> <td></td> <td>RA701</td> <td>0996305037407U</td> <td>10 Aug 2020</td> <td>11 Aug 2020</td> <td>11 Aug 2020 15:26</td> </tr> <tr> <td>F</td> <td>ABO/RHO group, ...</td> <td></td> <td>T146H</td> <td>0991313027701R</td> <td>24 Sep 2014</td> <td>28 Sep 2014</td> <td>28 Sep 2014 16:58</td> </tr> <tr> <td>F</td> <td>ABO/RHO group, ...</td> <td></td> <td>T146H</td> <td>0996305020025H</td> <td>21 Jun 2013</td> <td>23 Jun 2013</td> <td>23 Jun 2013 18:53</td> </tr> <tr> <td>F</td> <td>ABO/RHO group, ...</td> <td></td> <td>T146H</td> <td>0996305037383E</td> <td>20 Jun 2013</td> <td>21 Jun 2013</td> <td>23 Jun 2013 18:41</td> </tr> </tbody> </table>	Status	Investigation	Requesting Clinician	Location	Sample Number	Sample Taken	Sample Received	Reported	F	Sample Received		RA701	0996305037407U	10 Aug 2020	11 Aug 2020	11 Aug 2020 15:26	F	ABO/RHO group, ...		T146H	0991313027701R	24 Sep 2014	28 Sep 2014	28 Sep 2014 16:58	F	ABO/RHO group, ...		T146H	0996305020025H	21 Jun 2013	23 Jun 2013	23 Jun 2013 18:53	F	ABO/RHO group, ...		T146H	0996305037383E	20 Jun 2013	21 Jun 2013	23 Jun 2013 18:41	Clarification requested by User.
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31	<p>7. Support Arrangements</p> <p>NHSBT provide support from 08:00 to 17:00 Monday to Friday, excluding public holidays. Contact details are as follows:</p> <ul style="list-style-type: none">• Telephone – 0300 2000 173• Email – service.desk@nhsbt.nhs.uk <p>Users <u>must not</u> contact the software supplier directly concerning any issues.</p>	National Service Desk telephone number introduced by organisation.
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