



## Blood and Transplant

Action Reference	Date Action Arose	Agenda Item	Item	Owner	Expected Close Date	Progress/Comments	Status
B28	02.12.21	6 - Clinical Governance Report	Board to be updated on complaints data on an appropriate agreed frequency	D Rose	tbc	A paper on Donor Complaints will be coming to May Board, and a paper on Patient/Hospital Complaints - to September Board (2022).	In Progress
B29	02.12.21	7 - Board Performance Report	Performance report measures to be aligned with approved Strategy	W Clark	May-22	The first version of the revised report will be shared with the Board in April, with final version to follow in May.	In Progress