

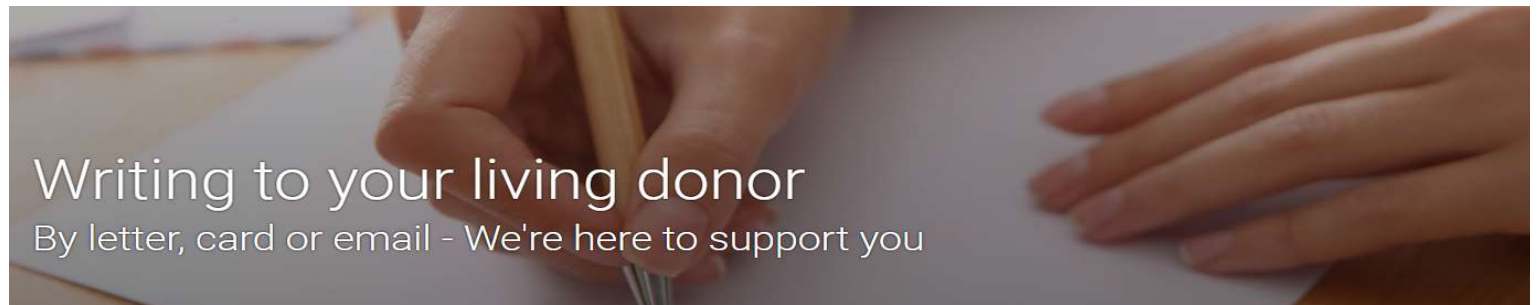
Saying Thank You

Sadie von Joel



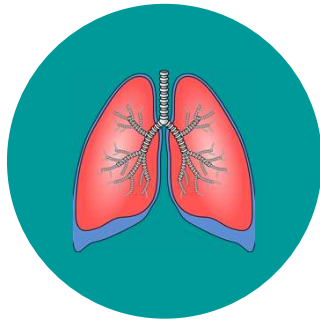
Writing to a donor family or recipient
By letter, card or email - We're here to support you

Lisa Burnapp

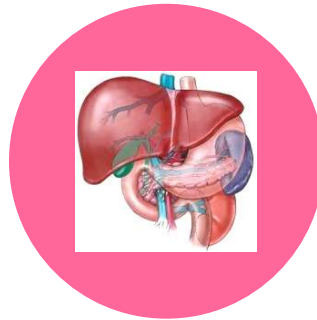


Writing to your living donor
By letter, card or email - We're here to support you

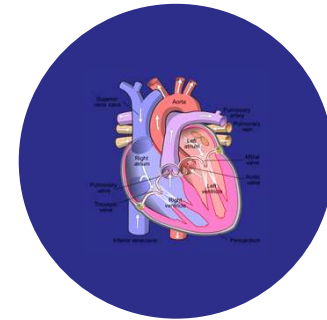
New initiatives in deceased donation



Webpage

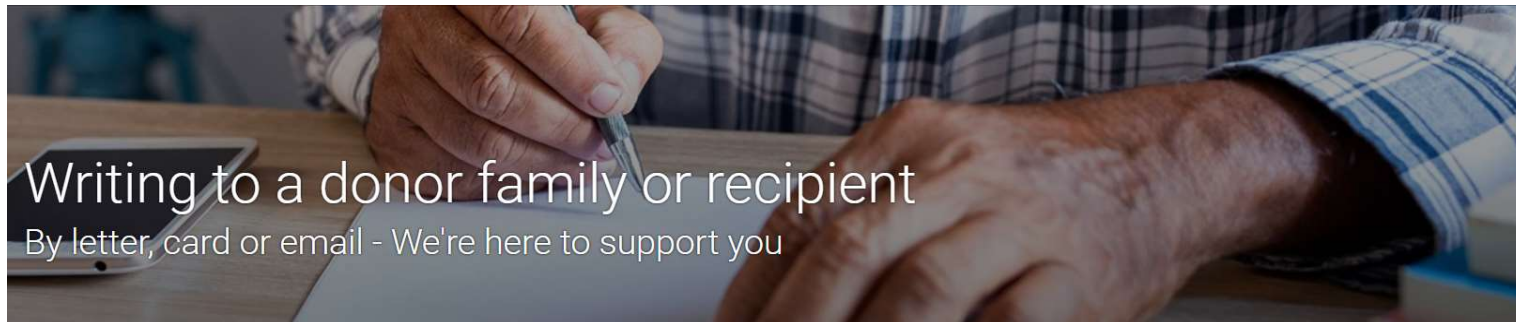


Guidance for RTCs



Resources

Dedicated NHSBT webpage



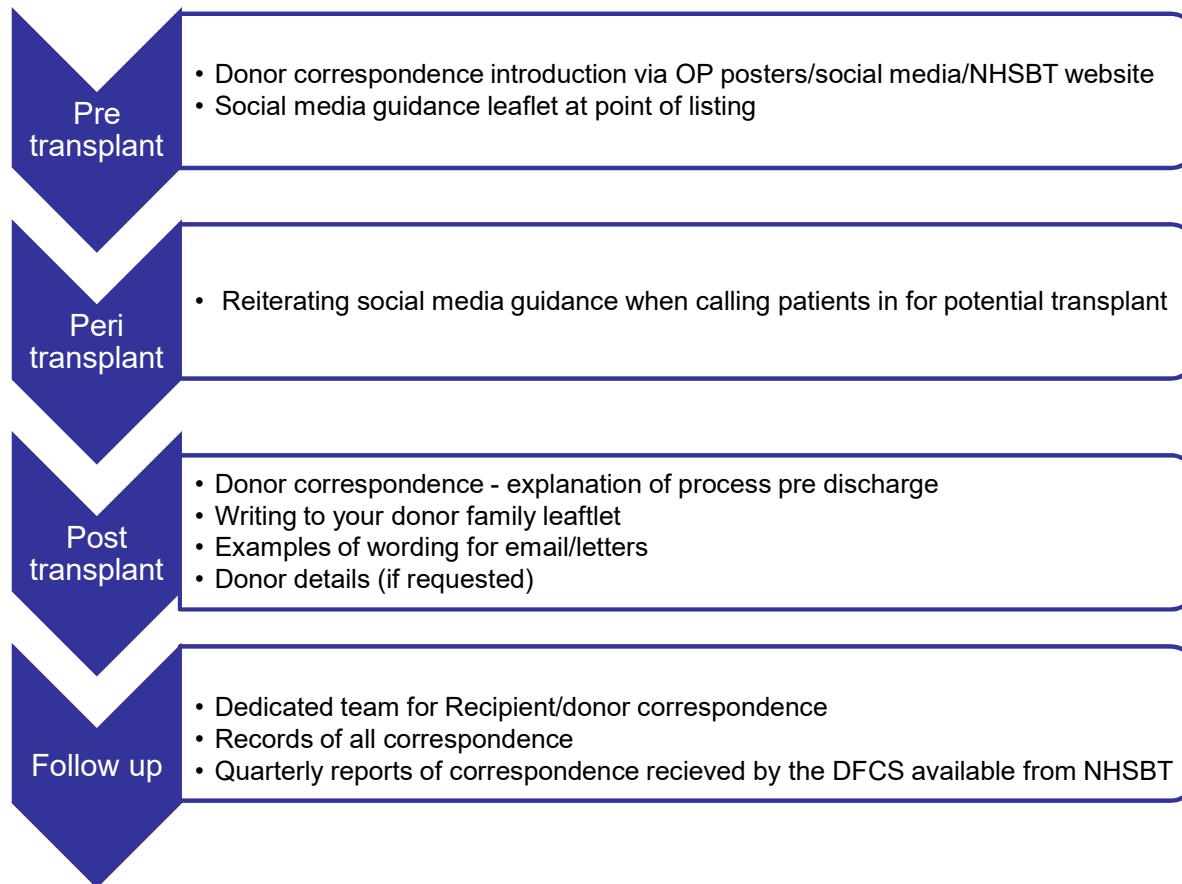
Writing to a donor family or recipient

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<https://www.nhsbt.nhs.uk/writing-to-a-donor-family-or-recipient/>

Guidance

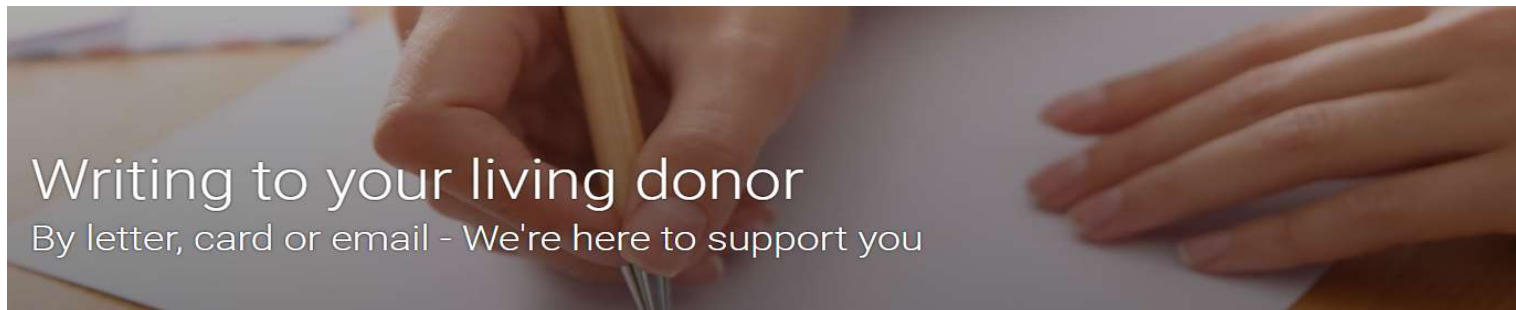
- Updated NHSBT “Writing to your donor family” leaflet - detailing the process of how recipients can correspond with donor families. To order hard copies please email leaflets@nhsbt.nhs.uk quoting the reference OLC number on the back of the leaflet when ordering
- Social media guidance
- Touchpoint flowchart



Resources

- Posters are available that can be displayed in outpatient areas. Printed versions can be ordered via NHSBT online <https://www.nhsbt.nhs.uk/how-you-can-help/get-involved/order-printed-materials/> quoting OPS061 (Jess) and OPS062 (Liz)
- Updated cover sheet - must be completed and sent in to the DFCS with every piece of recipient correspondence
- Quarterly reports, on request, are available from the DFCS to show the number of correspondences received by recipient centre and the date it was passed on to the donor family, please contact the DFCS directly if your Centre would like to receive these reports
- Screen Saver and email footer for Trusts to use if they wish

Writing to Living Donors



<https://www.nhsbt.nhs.uk/writing-to-your-living-donor>

Working Group

- Lisa Burnapp Chair
- Jen Hobbs Marketing and Communications, NHSBT
- Helen Dobson LDC, Newcastle
- Caroline Basarab-Horwath LDC, Sheffield
- Jen Lumsdaine LDC and Living Donation Scotland
- Jan Shorrocks Give a Kidney charity
- Celia Kent Living Donor
- Ewen MacLaren Transplant Recipient and Advocacy Officer, Kidney Care UK



Who is it for?

- Recipients of anonymous living donor transplants
 - From non-directed altruistic living donors
 - Through the UK Living Kidney Sharing Scheme
- Multi-professional transplant teams
 - Write to a living donor on behalf of the team
 - Know the lines of communication- everything goes through the living donor coordinators

Why?

Key points

- Communication is not expected, but is appreciated by living donors
- We understand that there are many reasons why some transplant recipients feel unable to write
- Your donor will be able to choose when to open your correspondence, at a time that is right for them
- It's never too early or late to write

Watch the film

<https://youtu.be/tZzCwUEYDaI>

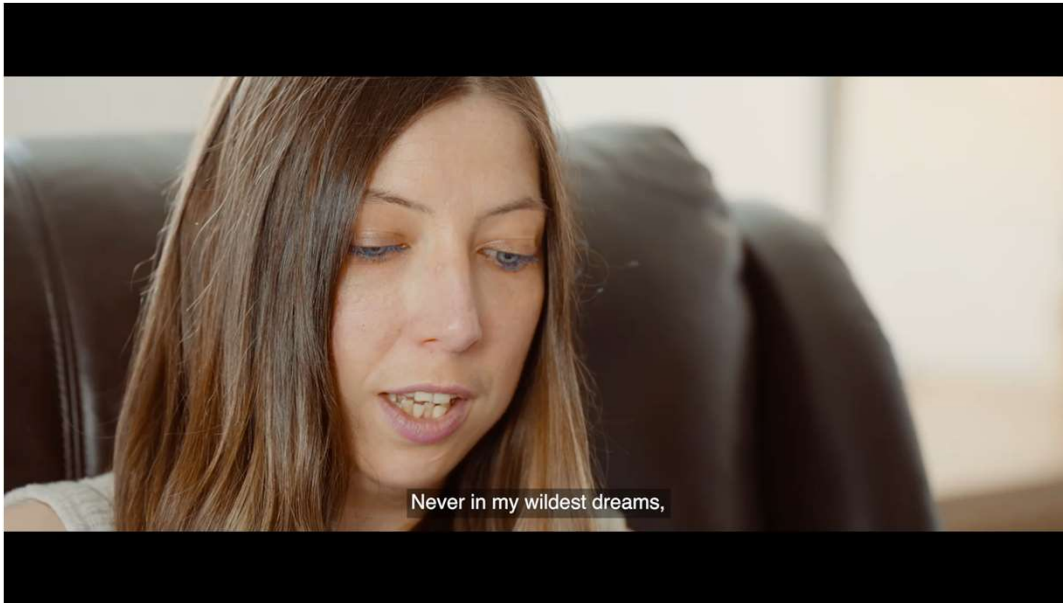
<https://www.nhsbt.nhs.uk/writing-to-your-living-donor>

Order Resources

<https://www.odt.nhs.uk/living-donation/tools-and-resources/>

New resources for recipients and transplant professionals Blood and Transplant

New webpage at: www.nhsbt.nhs.uk/writing-to-your-living-donor

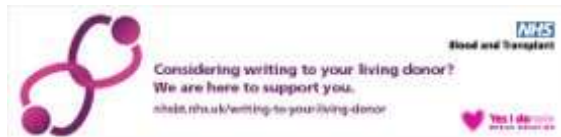


Flyers to be included in discharge packs for non-directed living donor recipients



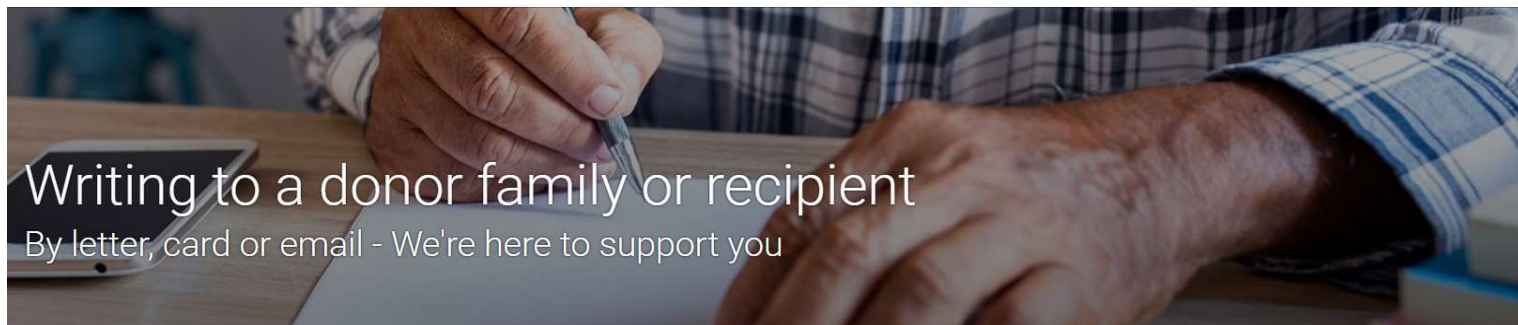
4x daisy chain cards for coordinators to send to living donors depending on the relationship to the recipient

Email signature and screensaver for use internal and external



All printed materials available to re-order, email leaflets@nhsbt.nhs.uk

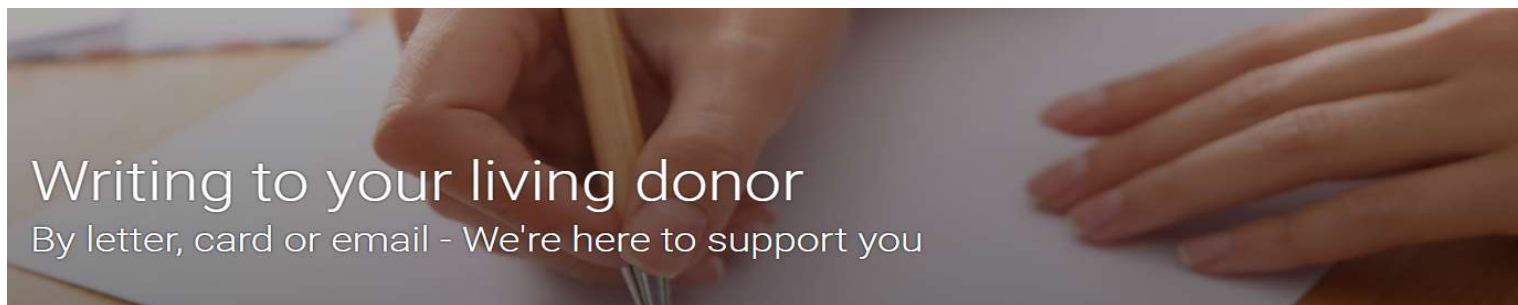
Thank You.



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