



## Blood and Transplant

### The Update for September 2021

#### **TLMs – please complete our customer satisfaction survey by 10 October 2021 The opportunity to rate us on our blood supply, delivery and other services**

We recently sent our survey to Transfusion Laboratory Managers to rate us on our blood supply, delivery, and other services.

We appreciate it's hard for laboratory managers to find time to complete the survey but we're keen to get a response from each hospital.

The feedback is invaluable; it helps us to focus on developing our services, turning the insights we get into actions that improve our performance and your satisfaction.

The closing date is 10 October.

Chris Philips - Head of Hospital Customer Service

#### **Quality issues with Donation Identification Number (DIN) barcode labels We are working with the supplier to rectify these as soon as possible**

While the labels from our new supplier (following the unexpected closure of the key supplier) passed validation and acceptance testing, there are now quality issues.

If you receive a component with a barcode which is significantly marked or deteriorated, and cannot be entered into your LIMS, you should complete a [credit request form](#) using the 'MIS' (miscellaneous) code and a [complaint form](#). Please send a photograph where possible.

To minimise disruption to you while we're working to resolve the issues, we are reverting to some labels with the year 2020 within the DIN number range. This will not impact on the traceability of the unit.

Jane Davies - Assistant Head of Manufacturing Development, Technical and Scientific Development

#### **Do you need small, short journey containers? To move components from your transfusion laboratory to the clinical area**

You can use these [containers](#) to transport components inside your hospital and maintain cold chain.

They hold up to 6 red cell units or 6 platelets and are validated for 7 hours for red cell and 8 hours for platelets, providing they are packed correctly with the appropriate temperature stabilisation material - [see slide 9 \(PPTX 4460KB\)](#).

Please contact your Customer Service Manager to arrange a delivery.

Tracey Scholes - Operations Manager, Hospital Customer Service

### **Blood Stocks Management Scheme's Platelet Inventory Practice Survey 2021**

This year's inventory practice survey was centred around gaining a better understanding of current hospital platelet stock practices.

[Read the report and summary](#)

Matthew Bend - Blood Stocks Management Scheme Manager

### **Launch of the new MSc in Applied Transfusion and Transplantation Science 27 September 2021**

This is the only MSc in transfusion and transplantation science in the UK and is delivered by NHSBT as an affiliated institute of and in partnership with the University of the West of England (UWE); it will increase knowledge of the subject within the NHS (more than half the first intake are learners from the NHS) and beyond, and help to address knowledge gaps identified in the [Transfusion 2024](#) strategy.

- Delivered as a blended learning programme with only five three-day blocks of face-to-face teaching
- Endorsed by the International Society of Blood Transfusion Society (ISBT), and promoted by the British Society for Histocompatibility and Immunogenetics (BSHI) and the British Blood Transfusion Society (BBTS)

[Course information](#) and how to apply including taking stand-alone modules for Continuing Professional Development (CPD).

Ruth Evans - OD Manager, Scientific and Clinical Training, Organisation and Workforce Development

### **O D negative red cells for emergency stock to be issued with a minimum of 21 days remaining shelf life**

You don't need to specify a maximum age

When requesting O D negative red cells for emergency stock, please request 'Emergency Stock' in the line notes on OBOS. You don't need to specify a maximum age. Hospital Services will issue fresh red cells up to a maximum age of 14 days

from bleed. Using this approach will ensure we continue to maintain our stock levels, safeguarding supply for all.

Tracey Scholes - Operations Manager, Hospital Customer Service

**The Update is produced each month by Hospital Customer Services on behalf of NHS Blood and Transplant**

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