

The Update for May 2021

The Distribution hub for Patient Information Leaflets will not be available from 4 June

From 1pm on Friday 4 June 2021 the distribution hub for ordering NHSBT leaflets and promotional items will be taken offline, and a new site will be launched by the new supplier on 21 June.

The website address will remain the same, but you will need to re-register to use the site.

All account holders will be informed by email.

Should you have any queries, please contact leaflets@nhsbt.nhs.uk

Anne Davidson - Education Lead, Patient Blood Management

Prioritising testing within RCI

When discussing your referral with RCI, we will ask several questions based on a standard form, which enables us to gather consistent information about each referral. Increased numbers of patient samples referred to RCI, particularly urgent investigations, intensifies the need to ensure we have all the appropriate information to assist in triage and prioritisation of cases and also aids us in the transfer of referrals from the standard day into the on-call period appropriately.

It also helps us to provide the most appropriate advice for you to manage your patient based upon clinical urgency, as well as prioritise testing, ensuring that the correct investigation is carried out, and advising on or providing blood of the correct specification.

Questions include gaining details of the patient's clinical condition, transfusion history and results of investigations already completed.

Please do not interpret this questioning as staff being unhelpful and reluctant to undertake urgent investigations.

Please ensure sample package is labelled with the RCI address label, as this will prevent samples being incorrectly stored or forwarded to the wrong department.

Mohammed Rashid - Customer Service Manager, on behalf of RCI

CPD module in Management of Clinical Services

The Management of Clinical Services module is part of our new MSc in Applied Transfusion and Transplantation Science and may be of particular interest for Continuing Professional Development (CPD). It is delivered in full through distance learning.

The module is relevant for other NHS lab disciplines beyond transfusion and offers an opportunity to gain advanced knowledge in the management of clinical services and its application within healthcare and the clinical laboratory environment, including managing quality systems and processes, continuous improvement, clinical audit as well as purposeful management and leadership.

The MSc starts this September and is delivered in a partnership between NHSBT and the University of the West of England. It is designed to meet the needs of the NHS, and is endorsed by the International Society of Blood Transfusion (ISBT).

It is a modular programme delivered through blended learning (distance learning and face to face practicals).

For more information see our [web page](#)

Ruth Evans - OD Manager, Scientific and Clinical

Change to HLA typing reports from 8 June, 5pm

As part of our continuous improvement programme and in response to customer and colleagues' feedback, the HLA typing reports have been updated with a change to simplify the display of results (to second field only).

The new format reports will go live on 8 June at 5pm.

An example of the new format of report is published on our [service developments](#) web page.

Dr Andrea Harmer - National Head of Histocompatibility and Immunogenetics

Vaccine Associated Thrombosis and Thrombocytopenia (VATT) / Vaccine Induced Prothrombotic Immune Thrombocytopenia (VIPIT) reports

Following the urgent communication on 10 May 2021 regarding the investigations for HIT and Vaccine Associated Thrombosis and Thrombocytopenia (VATT) / Vaccine Induced Prothrombotic Immune Thrombocytopenia (VIPIT), the VIPIT / VATT reports have been updated with the removal of auto-generated comments.

The new format of the reports will go live on 8 June 2021 at 5pm.

Examples of the new formats are published on our [service developments](#) web page.

Dr Anthony Poles - Head of Histocompatibility and Immunogenetics

The Update is produced each month by Hospital Customer Services on behalf of NHS Blood and Transplant

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