

NHSBT Board
November 24 2016

Matters Arising (Public) from meeting held on Thursday 29 September 2016

Agenda item no.	Issue	Lead	Action Taken
	APOLOGIES AND ANNOUNCEMENTS		
	Mr Lidstone explained that he will be developing several metrics which will be used to track the progress of our transformation programme. These will be monitored at the Programme Board and will form a part of the standard report pack issued at the TPB. Examples will be shared at the next Board Meeting.	PL	A separate item explaining these metrics in detail has been included on the agenda, see "CSM Readiness Test"
	BOARD PERFORMANCE REPORT		
	The Board asked for an update on the remedial action being taken to correct the supply problems. It was noted that the #MissingType campaign is unlikely to increase the proportion of O Neg donors. As such, the blood donation teams have begun a campaign to call O Neg donors and book them in for appointments, as a short term measure.	MS	We stabilised the supply and enjoyed a good response to our call campaign, however we have since seen overall stocks drop and the Board will be provided with a further update.
	Mr St John asked whether cornea stock levels were being tracked. Dr Williams noted that this is already a KPI and that we are currently short of our targets but have put measures in place to meet them. Mr Bradburn agreed to include them in the performance report.	RB	Cornea stock levels are now included in the Board performance report.

	CLINICAL GOVERNANCE REPORT		
	<p>Dr Miflin brought an incident to the Board's attention where a pancreas recipient had died of cytomegalovirus (CMV) disease. This was due to the transplantation of a CMV positive organ which had been incorrectly labelled CMV negative. Two kidney recipients are also being treated, having received organs from the same donor.</p> <p>Dr Miflin assured the Board that we have offered to meet the family, and are investigating the incident.</p>	GM	<p>Both NHSBT and the Trust have offered to meet with the family but they have declined to do so. The NHSBT side of the investigation has concluded and papers were submitted to the pre-inquest review hearing held on 8th November, there is still some work ongoing in the PHE investigation. The inquest is scheduled for May 24-26 2017 and NHSBT will be invited to give evidence.</p>
	TRIENNIAL REVIEW UPDATE		
	<p>Mr Pattullo asked that the Triennial Review updates should be appended to the Performance Report for future Boards.</p>	RB	<p>The Triennial Review updates have been appended to the Performance Report for this month.</p>
	AMBASSADOR PROGRAMME		
	<p>Ms Johnson requested the help of a Non-Executive to support the programme by attending both the launch event and annual ambassadors' meeting. It was agreed that Ms Johnson would liaise with the Non Executives after the Board meeting, in order to secure an appropriate advocate.</p>	SJ	<p>Keith Rigg has kindly agreed to Champion the Ambassador Programme in ODT.</p>