



Blood and Transplant

The Update for February 2021

Small short journey transport containers for your internal use; sample transfers

It has come to our attention that some hospitals are using our medium short journey transport containers, internally. Please use our small short journey transport containers instead.

Sample transfers

Can we please remind you that none of our transport containers should be used for sample transfers.

Rukhsana Hashmat - Customer Service Manager

Emails to replace Patient Adverse Events (PAEs) recall closure letters from 1 March 2021, following a successful pilot

From 1 March 2021, hospitals will receive an email for PAEs summarising the NBL results and recall closure, in place of the formal recall letter. This will improve the efficiency of communications, for PAEs, to our hospital customers which in turn, will allow hospitals to close recalls promptly.

We need to use generic email address for transfusion laboratories so that hospital staff can action the emails efficiently.

If you don't already use a generic email address please organise one before 1 March and send details to your Customer Service Manager when set up.

Information on recalls can be found in DAT2939 on our [component recall page](#).

Background

The decision to roll this out is the result of a successful pilot, which focussed on providing teaching hospitals with results, from investigations of returned units implicated in PAE / transfusion reactions (or associated units if index unit not available), more efficiently by sending a summary report of the culture results directly to Hospital Consultant, Transfusion Lab Manager and Transfusion Practitioner via email.

The process proved time and cost efficient and resulted in a faster turn round time of closing the incident.

Please contact your Customer Service Manager if you have any queries.

Deepa Takhar - Customer Service Manager, Colindale
Dr Fatts Chowdhury - Consultant Haematologist in Blood Transfusion, NHSBT & Imperial College Healthcare NHS Trust

Updated anaemia patient information leaflet

The leaflet explains what anaemia is, its signs and symptoms, the different types, and how it can be treated.

Order free from hospital.nhsbtleaflets.co.uk or as a printer friendly [factsheet](#).

Andrea Marshall – Patient Blood Management Development Manager

Please telephone Hospital Services after requesting an emergency delivery to get confirmation of the delivery time

When you place an order for an emergency delivery in OBOS, the estimated time of arrival auto populates on the display as a 'required time'.



Delivery Information

Delivery method * Emergency ▼

Required date * 11/02/2021 

Required time * HH:MM ▼ 13:50

This time is generated in line with the times set out in your contract, based upon when you place the order.

Please telephone Hospital Services to alert them to your order and to get confirmation of your estimated time of arrival.

Mohammed Rashid - Customer Service Manager

2021 SHOT Symposium July 14 - 15; Haemolytic Transfusion Reactions webinar 12 March

We are planning this year's symposium as a virtual event over two half days, 9 am to 2 pm. Please save the dates and keep an eye on our website for more information.

In the meantime, please register to attend our Haemolytic Transfusion Reactions webinar on Friday 12 March. Our webinar page includes our previous webinars and associated resources.

The SHOT Team

Ordering antigen negative red cell units in OBOS from 1 March 2021

Due to the increasing number of requests which use the line or order notes when ordering antigen negative units, we've changed OBOS so that Cw & N will display in the 'Select Blood Chars' section.

Please do not use the line and / or order notes sections after 1 March.

Cw & N follows the same rules as antigen requests for Kpa, Lua, and can not be ordered in isolation or just in combination with K.

Please refer to the [user guide and training presentation](#)

Craig Wilkes - Lead Specialist, Process Improvement

Non-Medical Authorisation (NMA) course dates for 2021 / 22

Given the current COVID-19 situation we are delivering courses prior September 2021 via a virtual format.

We hope to return to face-to-face courses after September; however, we will review the situation closer to the time.

Confirmed dates

10 - 14 May; virtual

28 June - 2 July; virtual

Dates to be confirmed

Week commencing 27 September, Manchester / Liverpool

Week commencing 11 October, Filton

Week commencing 29 November, London

Week commencing 7 March, Barnsley / Newcastle

Please email enquiries to nhsbt.customerservice@nhsbt.nhs.uk

To attend please review the [booking terms and conditions](#) before [registering](#)

Anne Davidson - Patient Blood Management Education Lead

Face-to-face practical training sessions for scientific and clinical courses for Spring

We are rescheduling dates for sessions to take place in the Spring. New dates and how-to-book information will be published on the Hospitals and Science website [training pages](#) in March.

Ruth Evans - OD Manager, Scientific and Clinical Training

RCI will be implementing some changes in reports

The changes in our reports are:

- to include hospital detected antibodies in the antibody status table within our RCI reference antibody reports from 2 March
- to repeat sampling requirements

[Please refer to our detailed information](#)

If you require further information please email donna.hodson@nhsbt.nhs.uk

Sarah Thompson - National Operations Manager, RCI

Do not use sticky labels or write on our Phase Change Materials or our transport boxes

Sticky labels on PCMs has been identified as a quality issue for us, so please do not use them. Neither should sticky labels be used on our transport boxes, and they also should not be written on. Trying to remove the label residue and ink is difficult and time consuming.

Please insert your own labels into the plastic sleeve of the container and do not peel off the back of the label.

Rukhsana Hashmat, Delia Smith - Customer Service Managers

The Update is produced each month by Hospital Customer Services on behalf of NHS Blood and Transplant

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