



Blood and Transplant

The Update for July 2020

Block contracting arrangements

The decision to continue the current block contract arrangements for the provision of blood components has been made and a [letter](#) sent to all NHS Trust Finance Directors.

This position will be subject to review at the end of Q2 (October 2020) and in subsequent quarters for the remainder of 2020/21.

If you have any queries, please email the [Contracts team](#).

NHSBT Contracts

Please update your LIMs in preparation for UK sourced FFP and cryoprecipitate components for neonates and infants

If you have not already [updated your LIMs](#) please do so now.

From August we will be supplying neonatal specification components manufactured from UK plasma donations for neonates and infants up to 1 year of age.

Your orders will start to be fulfilled with a mixture of UK and/or non-UK/MB plasma components.

Due to the impact of the COVID-19 pandemic on component demand, we envisage that we will have exhausted our stocks of non-UK/MB components by around early / mid-2021.

Alastair Hunter, Frozen Component Manager
Dr Edwin Massey, Associate Medical Director Clinical Services

Changes for requesting credits for blood components from 3 August

The changes to FRM5219 are:

- A new column 'CSM (customer services manager) informed'. Complete this column.
Where you have made your CSM aware of the claim we will determine if the claim should be escalated as a complaint
- New credit code 'EMG' for emergency delivery transport costs
- The credit code for wrong component issued 'WRI' has been removed
- The credit code for damaged platelets 'CRP' is replaced with 'DAP'
- Selecting a reason (from a drop-down list) for request is mandatory

It is essential you select the most appropriate code and reason for your claim, so we've updated the user guide (available 3 August) with examples when to use each code.

Please scan your component barcode labels electronically; this reduces the risk of your request being rejected because you've manually entered a wrong component code.

We've made these changes because they mean it's easier for us to monitor your requests for credits, we can then respond quickly to any areas of concern, improving our service to customers.

Rhian Edwards, Customer Service Manager

2019 Annual SHOT report

We will send foldable SHOT summaries with key highlights to hospital transfusion teams (clinical and laboratory) in August.

- [Read the report](#) which includes supplementary data for chapters; the chapters may also be [read individually](#)
- The report was delivered by a [webinar](#) on 7 July 2020

Key recommendations

- Accurate patient identification is fundamental to patient safety. Organisations must review all patient identification errors and establish the causes of patient misidentification. Recognising gaps in existing processes, use of electronic systems, empowerment of patients and staff will reduce these errors.
- Clinical and laboratory staff should be trained in fundamentals of transfusion, human factors, cognitive biases, investigating incidents and patient safety principles. Such a holistic approach will ensure safe, high-quality, patient-

centred care and help embed an organisation-wide culture of learning from patient safety incidents.

- All healthcare organisations should incorporate the principles of both Safety-I and Safety-II approaches to improve patient care and safety. Healthcare leaders should proactively seek signals for improvement from unsafe, suboptimal as well as excellent care.
- Healthcare management must recognise that safety and outcomes are multifaceted, a linear view of safety does not fully acknowledge the interdependencies of resources including their leadership, adequate staffing and knowledge. Healthcare leaders should ensure these are all in place to improve patient safety.

Resources

A safe transfusion checklist, Anti-D aide memoire and an [educational video](#) covering paediatric haemovigilance are now included in [Resources](#).

Illustrated SHOT lessons to use as email signatures

We have created illustrations to use as email signatures or for education, an example is:



[Download](#) the email signatures.

Si Carter-Graham, SHOT Clinical Incident Specialist

New COVID-19 convalescent plasma therapy patient information leaflet

The leaflet explains what convalescent plasma is and how it may be used to treat COVID-19. It is currently available online only.

[Download the leaflet](#)

Anne Davidson - Education Lead, Patient Blood Management Practitioner Team

The Update is produced each month by Hospital Customer Services on behalf of NHS Blood and Transplant

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