

The Update for August 2019

Implementation Human Leukocyte Antigen (HLA) typing by Next Generation Sequencing (NGS)

As part of H&I's continuous improvement programme our laboratories have been working towards implementing HLA typing by NGS in routine use. The benefit of using this technology allows immediate identification of a HLA high resolution typing result without the need for other tests to be performed.

There are no changes to how you refer investigations and we do not envisage any changes to your associated documentation. However, from 13-August 2019, our HLA typing reports will look slightly different.

We have ensured the introduction of NGS will not have a detrimental effect on our turn-around times.

Further information regarding this test is available in our [user guide](#) or please do not hesitate to contact us directly with any questions.

Dr Andrea Harmer, National Head of Histocompatibility and Immunogenetics

Your feedback please on the new Blood Stocks Management Scheme website

The website has been relaunched on a new content management system. The address is the same and VANESA remains accessible from the homepage.

It has up-to-date information including best practice with blood inventory management.

We welcome your comments on its content and design.

[Go to the website](#)

Clare Denison, Lead Specialist - Blood Stocks Management Scheme

H&I patient information leaflets update

All our leaflets have been revised and published on our patient information leaflet web page on this website where you may download and print them.

[Go to the page](#)

Dr Andrea Harmer, National Head of Histocompatibility and Immunogenetics

Please tell us how are we doing

Our next customer satisfaction survey will be emailed on 9 September 2019 and will ask for scores and comments on a range of our services including blood supply, delivery and other services, and how easy we are to do business with.

We use the feedback to help us to focus on developing our services, turning the insights we get into actions that further improve performance and customer satisfaction. What you tell us allows us, to become your voice and deliver your messages throughout NHSBT.

Thank you for taking the time to participate.

Preview the full list of the [survey questions](#).

Christine Gallagher, Regional Customer Services Manager, North

New pre-transfusion blood sampling process video now available

This video highlights the key steps for completing the pre-transfusion blood sampling process. These critical checks are the first step in preventing wrong blood in tube incidents leading to possible transfusion of an incorrect blood component to a patient.

It can be played in full or paused at points to support training and knowledge of this process, and supports the British Society of Haematology (BSH, 2017) guideline for the administration of blood components and the National Blood Transfusion Committee (NBTC, 2016) National Standards for the Clinical Transfusion Process.

The video was produced through collaboration between the UK's haemovigilance scheme, Serious Hazards of Transfusion (SHOT) and the NHS Blood and Transplant Patient Blood Management Team.

Watch on [YouTube](#)

Watch on [e-LfH](#)

Andrea Marshall, Patient Blood Management Development Manager

Please do not store links to documents in the Hospitals and Science website

When a document (not a page) is published to the website, the website content management system gives it a one-time, unique link. This link lasts for the lifetime of the document; when an updated version of the document is published, the link changes. As a result, stored links or a bookmark to the original document will not work.

Our advice is that you use the website to access documents.

If you come across any broken links on the website when using it, please advise our [Customer Service](#) team.

Christine Roberts, Website Development Manager - Hospital Customer Service

The Update is produced each month by Commercial and Customer Services on behalf of NHS Blood and Transplant

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