

Core operating hours are Monday to Friday 09.00 – 17.00 hours (excluding Bank Holidays).

Orders for planned transfusions for weekends must be placed during these hours.

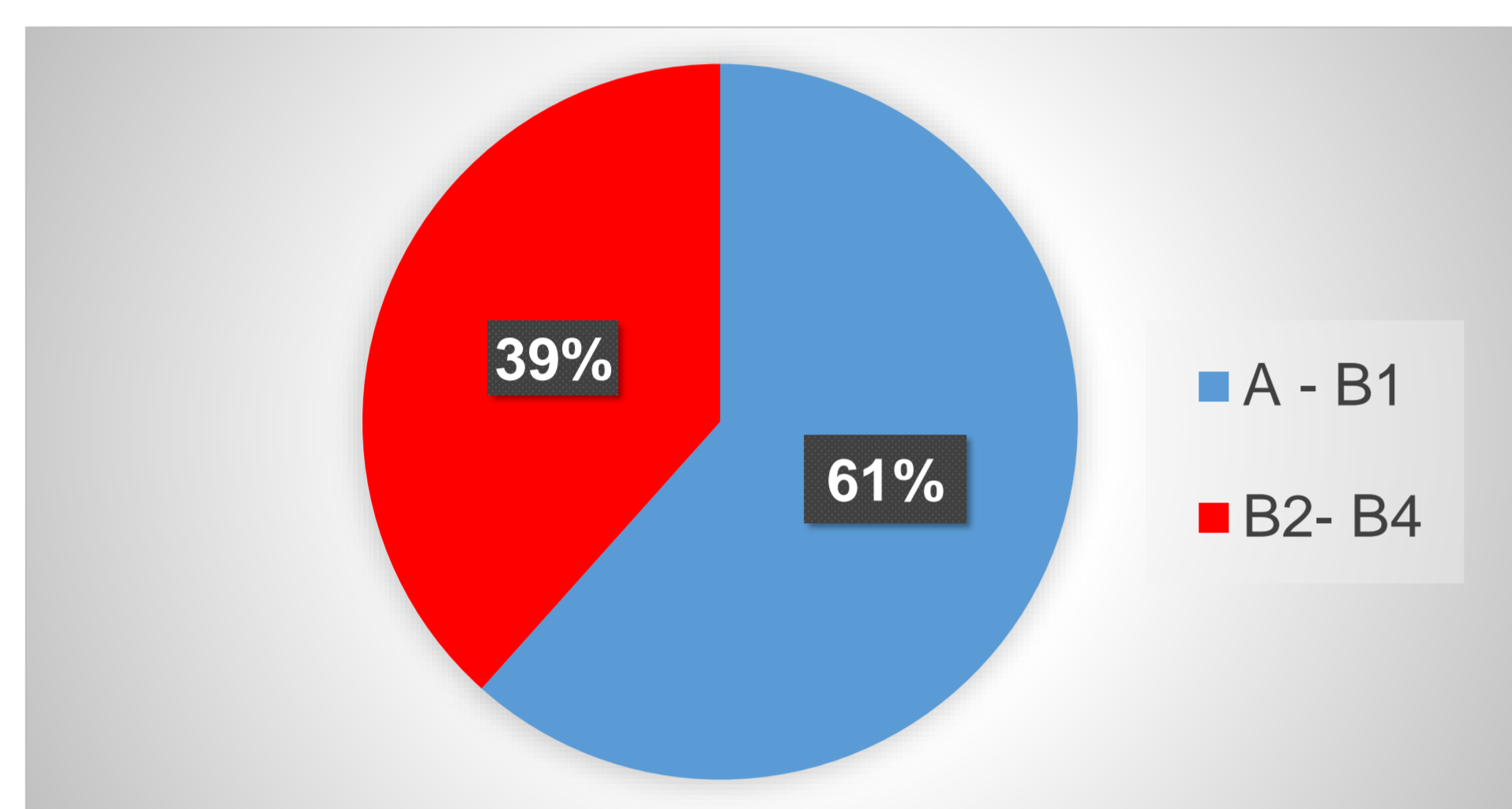
NHSBT requires at least **24 hours'** notice to provide HLA/HPA selected platelets.

Providing **24 hours** notice allows NHSBT to :

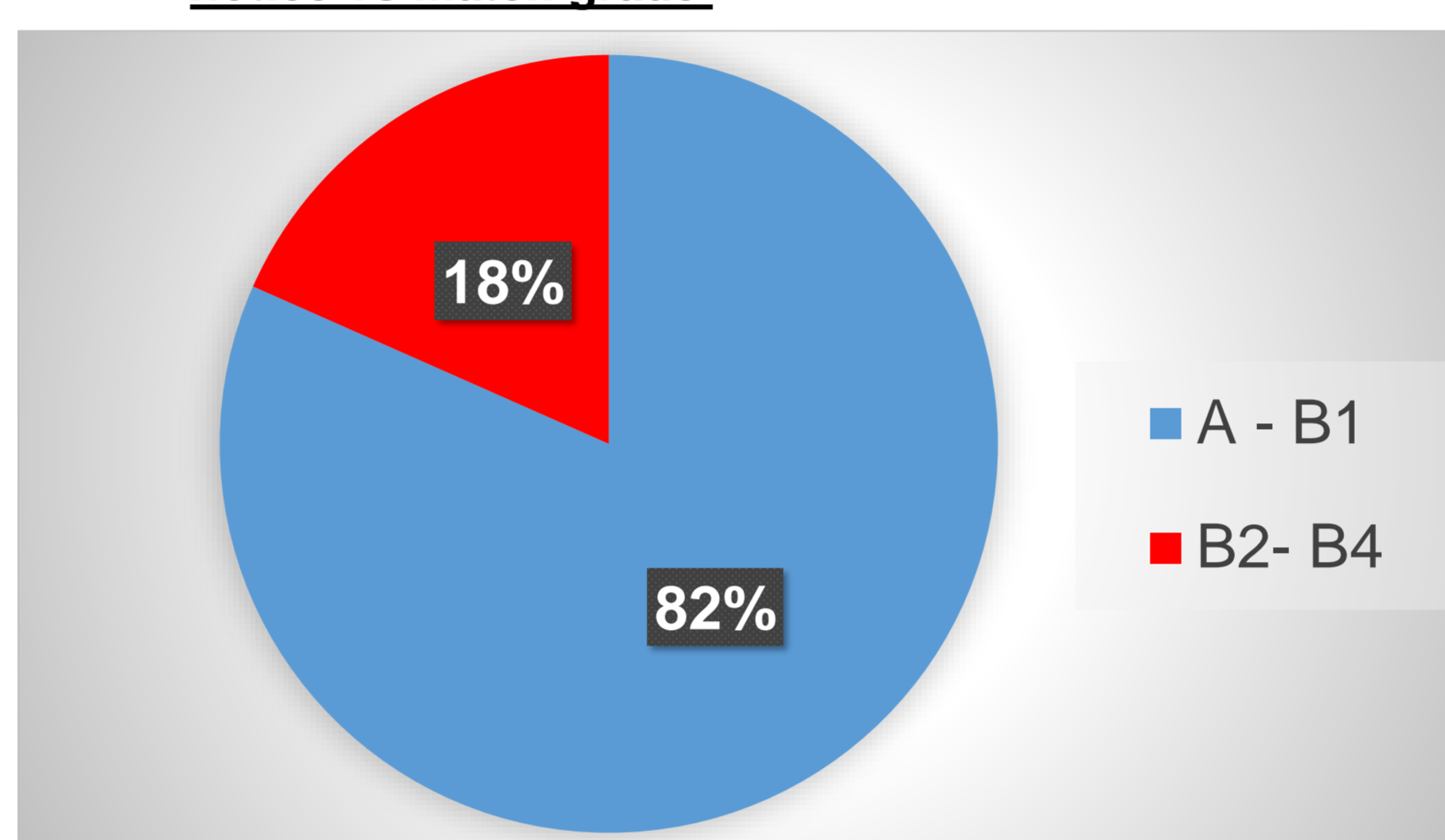
- Select the best available HLA/HPA matched platelet from stock held anywhere in the country.
- Transport the product to your hospital on routine deliveries to keep cost to a minimum.
- **INSUFFICIENT NOTICE** may result in a less well matched unit being provided, as the unit may need to be selected from local stock only.
- **INSUFFICIENT NOTICE** may incur **an ad-hoc delivery charge**.



% of HLA Selected orders received less than 24hrs notice vs match grade.



% of HLA Selected orders received more than 24hrs notice vs match grade.



Orders for HLA/HPA selected platelets should be made during core H&I laboratory hours:



The out of hours service is for **Clinical Emergency use only**

The out of hours service operates from 17:00 – 23:00 and 06:00 – 09:00 weekdays and 06:00 – 23:00 at weekend and bank holidays.

Selection and provision of units 'out of hours' is likely to take **a minimum of 6 hours** and may take longer. NHSBT will endeavour to provide a well selected unit at short notice, however, time constraints may result in a less well matched unit being provided.

All Emergency orders should be placed on OBOS and followed up with a telephone call to your local NHSBT Hospital Service Department.

Review the necessity for **CMV negative, ABO or RhD matched platelets**

If a CMV negative, ABO or RhD group matched platelet is requested for a patient it will reduce the pool of donations available for HLA matching by more than 50%.

In many cases this will result in a less well HLA matched component being supplied.



HLA/HPA products for approved patients can now be ordered using **OBOS (Online Blood Ordering System)**

HLA/HPA selected products **for patients approved to receive these products** can now be ordered via OBOS (available from your hospital blood transfusion department).

For new patients please contact your local NHSBT H&I laboratory.

For further information please refer to:

The H&I user guide at: <https://nhsbtbe.blob.core.windows.net/umbraco-assets-corp/15179/inf136.pdf>

The OBOS user guide at: <https://nhsbtbe.blob.core.windows.net/umbraco-assets-corp/14951/inf414-v21-obos-user-guide.pdf>