

LESSONS LEARNT

The following needs have been identified to support the implementation of a Pre-op Anaemia Programme:

- Collect the learning from each pilot site as well as the successes
- Focus on the patient experience, use patient stories and voices to understand their journey
- Provide patient information literature
- Already implemented in Blackpool- the patient carries with them a form of secondary information and an audit form is attached on the front of their notes. Although the numbers of patients is reduced due to the self-funding nature of their pilot and waiting list has decreased as short as one week, their pilot will give data and allow them to sell the project further afield.

Primary Care

- Work closely with primary care to define the role of GPs in anaemia diagnosis and management
- Build an integrated service for GPs and in-patients as well as primary care management of anaemia
- Raise awareness in GP anaemia management
- Joint collaboration between primary and secondary care
- Understand the importance of cultural awareness

Performance Monitoring

- Have clear measurements in place to collect data
- Ascertain what data can be collected electronically.
- Collect information on every patient who goes through the pre-operative anaemia pathway who has active management
- Identify measurement outcomes at the outset and measure the benefits to the patient
- Importance of all pilots to be monitoring the same data as this facilitates learning

Accountability

- Have someone accountable to oversee the project , a 'Champion', for example a Consultant Anaesthetist or Nurse Practitioner or other person suitably qualified
- Agree roles and responsibilities at the outset

Empower staff

- Empower laboratory staff to flag up issues re inappropriate use of blood as part of their learning

Spread the Word!

- Promote your service via Jaya/ this website

Communication, Communication, Communication!

- Effective communication between key stakeholders
- Early consultation with all key stakeholders which helps to foster collaboration and effective multi-disciplinary communication between clinical teams and stakeholders
- Persevere!

Work with Commissioners to

- Agree and pilot joint tariffs and business cases
- Define approaches to commissioning the pre-op anaemia pathway that will incentivise good practice and the idea of achieving this region-wide
- Work together to decide how to incentivise the pathway, best practice tariffs & developing CQUINs